



HSBCnet Mobile App with Biometrics

Secure business banking at your fingertips

What if your everyday banking could be extraordinary?

At HSBC, we are dedicated to leveraging technology and innovation to make your life simpler, 24/7.

HSBCnet Mobile now supports a full suite of Biometric capabilities, including **Touch & Face ID for iOS devices**, as well as **Fingerprint ID for supported Android devices**. These provide a fast, simple and secure way to view your HSBC accounts and balances on the go.

Once enabled, simply use your fingerprint or facial recognition to log on – making it even quicker to access your HSBCnet services anytime, anywhere.

With the HSBCnet Mobile app, you can:



Log on using Touch ID or Face ID for iOS device, or Fingerprint ID for Android*.



View account balances and recent transactions.



Create Priority Payments, Inter-Account Transfers and Bill Payments for existing beneficiaries*.



Authorise Priority Payments, Payments in the Eurozone, Inter-Account Transfers, ACH Credits/Debits, Bill Payments and File Level payment instructions.



Track the status of payments at any stage of the journey*.



Authorise Import Documentary Credit, Import Bill, Guarantees, Standby DCs and Import Loan Trade transactions.



View Receivables Finance accounts and recent transactions, exchange messages, and draw payments*.



Check real-time status of your import, export, guarantees and buyer/seller loan transactions. And track your container with HSBC Trade Transaction Tracker*.



Authorise cross-border payments and preview foreign exchange rates with Get Rate*.

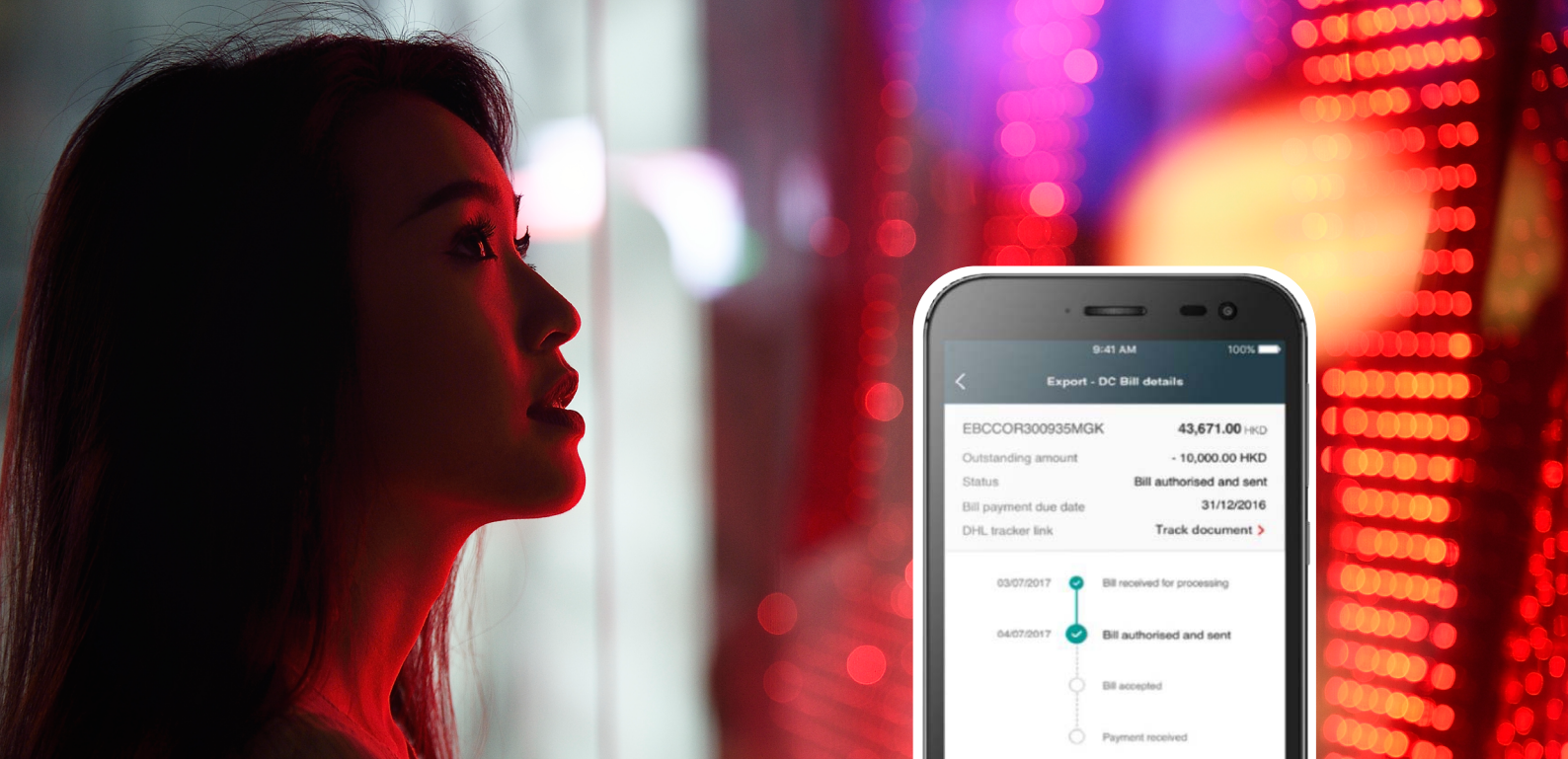


Receive notification of payments ready for authorisation via My Alerts.



View your liquidity position 'on the go' using the Liquidity Management Portal dashboard.

*Services available upon adjudication and pre-approval. Some services not available in all countries and other conditions or restrictions may apply.



What you will need

- ◆ A supported iOS or Android device
- ◆ Touch ID – available for compatible iOS devices
- ◆ Face ID – available for compatible iOS devices
- ◆ Android Fingerprint ID – available for supported devices using Android OS 8.1 or above

The latest version of HSBCnet Mobile can be downloaded from app stores.



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Enable Biometrics for your HSBCnet Mobile app

Follow these simple steps:

- ◆ **Device Settings:** In your iOS or Android device, make sure you have registered your Biometrics within your device settings.
- ◆ **Log on:** Open your HSBCnet Mobile app, and enter your username. Then enter your own security credentials.
- ◆ **Enable:** Once logged in to HSBCnet Mobile, you can enable Biometrics in the app settings and follow the instructions. You will need to accept the terms and conditions to enable the service.
- ◆ **Verify:** Use your device Biometric to complete the setup.

Our [E-Channels Security Measures](#) document explains your responsibilities when using the HSBCnet Mobile app and biometric technology. HSBC continues to invest in security technology, providing you with the confidence and controls to mitigate threats. For more information, please visit [HSBCnet.com](https://www.hsbcnet.com).

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